

The said information has been updated for information of Debenture Holders, Other Intermediaries and General Public in compliance with SEBI Circular  
 "SEBI/HO/MIRSD/MIRSD\_CRADT/P/CIR/2021/675 dated November 30, 2021"  
 as per Annexure B: Disclosure of complaints by Debenture Trustees (DTs) on their Websites  
 for the Month of October 2024

Name: Centbank Financial Services Limited  
 Registration No: IND00000502  
 Date of Reg: 11.12.2009

Data for the month ending October 2024

S. No.	Received from	Carried forward from previous month	Received during the month	Total Pending #	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	-	0	0	0	0	0	#DIV/0!
2	SEBI (SCORES)	-	-	-	-	-	-	-
3	Stock Exchanges (if relevant)	-	-	-	-	-	-	-
4	Other Sources (if any)	-	-	-	-	-	-	-
5	<b>Grand Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>#DIV/0!</b>

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

Month – wise complaints data on half yearly basis:

SN	Month	Carried forward from previous month	Received	Resolved	Pending
1	May-24	0	0	0	0
2	Jun-24	0	0	0	0
3	Jul-24	0	0	0	0
4	Aug-24	0	0	0	0
5	Sep-24	0	0	0	0
6	Oct-24	0	0	0	0
	<b>Grand Total</b>		<b>0</b>	<b>0</b>	<b>0</b>
	<b>Trend of annual (Calendar Year) disposal of complaints (for 5 years on rolling basis)</b>				<b>0</b>

SN	Year	Carried forward from previous year	Received	Resolved	Pending
1	2020-21	0	4	4	0
2	2021-22	0	73	73	0
3	2022-23	0	171	171	0
4	2023-24	0	87	89	0
5	2024-25	0	3	3	0
	<b>Grand Total</b>	<b>0</b>	<b>338</b>	<b>337</b>	<b>0</b>
					<b>0</b>